



## NOTICE ON FILING CUSTOMERS' COMPLAINTS

We inform our clients that complaints regarding the quality of our services can be submitted in written form:

**Personally:**  
in the CARWIZ  
rent a car  
business premises

or

**By mail to the address:**  
EşmenOtokiralamaA.Ş  
(FiloNova) Fulya Büyü  
kdere Cad No: 74D 10 Şişli  
İstanbul

or

**By telefax:**  
+90 (850) 5821 373

or

**Through e-mail:**  
customer.support@carwiz.com.tr

You will receive a response to your complaint in written form within 15 days of receipt of the complaint.

Required information: name and surname of the person filing the complaint, the exact address for submission of responses.

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SIGNATURE AND STAMP